

# ESSENTIAL INFORMATION



# BEN HOWARD

FRIDAY

# 21

JULY

DF CONCERTS

FRIDAY 21 JULY 2023

SWG3 GALVANIZERS YARD

6PM—10.30PM

SUPPORT FROM LAEL NEALE

**GIGS IN**  
**SCOTLAND.COM**

# SWG3

# BEFORE YOU ARRIVE



## EVENT TIMINGS

Doors open at 6pm, last entry is 8pm, and the event will finish by 10.30pm.

## AGE RESTRICTIONS AND I.D.

The event is strictly 14+, and all under 16s must be accompanied by an adult aged 18 or over. As per our Challenge 25 Policy, if you're lucky enough to look under 25, you'll be asked to prove that you're over 18 if you're buying alcohol. Accepted I.D. is a valid passport or driver's licence.

## BAGS AND CLOAKROOMS

Bags are permitted provided they're A4 sized or smaller. Any bags larger than this will need to be stored in the on-site cloakroom (located in the inside foyer), so please only bring the essentials. Please note that all bags will be subject to a search before entering the Yard.

## (GLASGOW) WEATHER

This is a standing open-air event, so please dress accordingly. Should you need one, we'll be selling waterproof ponchos from the indoor merchandise stand.

## CASH AND CARD

You can pay using cash or card at our bars and box office, but please be aware that the cloakroom will be cash only. The nearest cash machines are at Partick Interchange or Sainsbury's on Kelvinhaugh Street/Dumbarton Road.

**SWG3  
GALVANIZERS  
YARD**

# GETTING HERE



SWG3 is located at 100 Eastvale Place, G3 8QG. The venue entry point is the top of Eastvale Place and Kelvinhaugh Street.

## BY TRAIN + SUBWAY + BUS

The nearest travel hub is Partick Interchange. From there, it's a 10 minute walk to SWG3 along the Expressway.

## BY BIKE

The nearest bike racks can be found on the corner of Kelvinhaugh Street and Dumbarton Road, including NextBike stands. Bikes will not be permitted on site, so please lock up before arriving.

## BY TAXI

There is no designated taxi drop-off zone near the event; we strongly recommend using public transport or active travel where possible.

## BY CAR

There's no car parking available at the complex. The nearest paid car park is at Riverside Museum, and from there it's a 10 minute walk to SWG3 along the Expressway. **Blue Badge parking** is available on a pre-approved basis. Please email [access@swg3.tv](mailto:access@swg3.tv) or call the SWG3 reception on 0141 337 1731 (open 10am–6pm, Monday–Friday) at least 48 hours / two working days in advance to arrange.

**SWG3  
GALVANIZERS  
YARD**

**AT THE  
VENUE**

## TICKETS

The Box Office is located at the top of Eastvale Place, and is open for anyone who needs to buy tickets, or collect guestlist tickets. If you've already got a ticket, you don't need to stop at the Box Office.

Ticketmaster and Ticketweb are the only valid ticket vendors for this event. You can transfer your tickets to a friend or family member securely through your Ticketmaster account, or re-sell through Ticketmaster's fan-to-fan exchange. Please do not risk buying fake tickets by buying through any other outlets.

## ACCESSIBLE VIEWING PLATFORM

The accessible viewing platform is located on the right-hand side of the arena. As there are limited spaces, this must be booked in advance. There will be accessible toilets next to the platform, plus additional accessible toilets inside the venue (approximately 100 metres from the platform).

As an outdoor yard, please be aware that the terrain can be bumpy and uneven in places. If you need any assistance whilst on site, please approach a member of security or staff. If you have any questions in advance, please email [access@swg3.tv](mailto:access@swg3.tv).

## WATER BOTTLES

Only soft, collapsible water bottles will be allowed inside the Yard (no plastics, glass or metals), with water refill points available at each bar – stay hydrated.

**SWG3  
GALVANIZERS  
YARD**

**AT THE  
VENUE**

## LOST PROPERTY

Lost property will be dealt with on the Monday and Friday following the event. Please see the SWG3 FAQs page at [swg3.tv/explore/faqs](http://swg3.tv/explore/faqs) for details.

## FIRST AID + WELFARE

First aid and welfare provisions will be available on site throughout the event. Should you find yourself or anyone else in need of help, please make yourself known to any member of SWG3 staff or security.

## ZERO TOLERANCE POLICY

SWG3 maintains a strict Zero Tolerance policy for harassment of all kinds. If you see or experience any unwanted attention, contact, bullying, harassment, or behaviour of any kind that makes you uncomfortable, please speak out and notify our staff immediately. You'll be taken seriously, and will be able to speak in a safe and private space.

## RESPECT THE NEIGHBOURS

SWG3 is located in a residential area. Please respect the neighbours by keeping the noise down when arriving at and leaving the venue.

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GALVANIZERS  
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# FOOD AND DRINK



## FOOD

No food or drink is allowed to be brought in to the venue. We'll keep you well supplied with the following food vendors, located on Eastvale Place:

*Dough Man's Land pizza*

*Yella loaded fries and subs*

*Papamacs Mexican street food*

*Dirty Bird fried chicken*

*Tony's Ice Cream ice cream van*

Gluten free and vegan options will be available; for more detailed allergen advice please speak to the individual vendors.

## DRINK

Bars will be open in the Galvanizers Yard as well as inside the venue, and on our Warehouse Terrace overlooking the garden.








## PLACES TO SIT

We'll have an outdoor seating area on our Warehouse Terrace, as well as indoor seating in the Galvanizers.

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GALVANIZERS  
YARD**

# SITE MAP



-  **FIRST AID**
-  **ADDITIONAL TOILETS**
-  **ADDITIONAL BARS**
-  **OUTDOOR SEATING**
-  **FOOD VENDORS**
-  **MERCHANDISE**
-  **ACCESSIBLE VIEWING PLATFORM**

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